

RFP-2021-002 FIREWALL REPLACEMENT QUESTIONS & ANSWERS

1. Are you currently using site to site VPN to connect to external vendors, other libraries etc.?
We are not using a VPN to connect to external vendors.
We do have approximately 30 users who use the VPN for work purposes only. We have two branches that connect back to our datacenter via site-to-site VPN using Cisco 5505s.
2. Are you interested in your current Vendor firewall or open to other firewall vendors for your NGFW project? PGCMLS is open to other platforms as well as the Cisco platform. If not Cisco, then we need to make sure other vendor firewalls are compatible with our Cisco Nexus and Catalyst switches.
3. Which vendor are you currently using for your firewalls? (This would assist in determining Level of Effort for migration of policies. Cisco
4. What is your method for network and security changes? (Will help with scheduling replacements) The proposed solution will be assessed with a demonstration and then follow up questions and concerns. Once all seems to be compatible and works well for our infrastructure, PGCMLS will move forward with procuring the solution. A design document and implementation plan is required. The project has to be done during a maintenance window that starts at 5pm on Saturday and ends at 11am Sunday. Weekly project conference calls are required until the completion of the project and all is fully implemented and operative. All with documentation from start to finish. Change requests and additions have to be included in the documentation. A rollback/backup plan is required as well.
5. What is your core business hours? (Assist with scheduling replacements)
PGCMLS is open 7 days a week. We do have a standard maintenance window that starts at 5:00 PM on Saturdays and ends at 11:00 AM Sundays. Otherwise, we schedule the work on holidays.
6. Are there PGCMLS standard configs for each firewall? (This will assist with cutover and migration).
Yes, we do have backup configs for all of our firewalls. The vendor needs to make sure all configuration migrates successfully to new platform and work for PGCMLS and its vendors so that business is not impacted.
7. In the RFP, there is a reference that the firewall needs to support LDAP/AD authentication. Are you using this just for management (TACACS or RADIUS) or looking to use this for IAM, ApplD, and LDAP policy based configurations.
We are currently using it for Radius, but we are open to adopting other features as well.
8. Will there be any architect tasks for this project? (Create or modify zones to split guest and corporate traffic) Yes
9. The Form 470 Requirements state four 2130 devices and three 1010 devices. Please state the physical location where each unit will be installed. The 2130s (or equivalent) will be located at our datacenter. The 1010 (or equivalent) will connect our two small branches back to datacenter.
10. Based on the Library's expectations for high availability (HA), how will these units be deployed?
Typically, the units would be deployed in pairs to support HA. The 2130s (or equivalent) will be deployed in pairs.

11. Does the Library prefer a Physical or Virtual appliance for the management console? **Virtual**

12. Please provide Topology diagram/document if any? **The requested firewall models were provided in the RFP.**

Due to security concerns, we can only share the following at the present time:

- **19 Branches Total**
- **1 Administrative Office**
- **1 Datacenter**
- **2 site-to-site VPNs for two branches that connect back to the datacenter**
- **17 locations and the Administrative Office have 1GB connection to the datacenter**

13. Please provide the number of remote access VPN users? **50**